ForecastsPro

LEGAL

Privacy Policy

What we collect, why, who we share it with and for how long, including how your API keys are protected, what happens when you pay or delete your account, and how our launch news & updates list and our affiliate program work.

Version 1.11 · **Effective 19 November 2026** · **Questions:** support@forecastspro.com

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1. Who we are
2. Summary
3. Data we collect
4. Your API keys
5. Payments
6. Launch news and updates
7. How we use data
8. Legal bases
9. Processors and recipients
10. International transfers
11. Cookies and tracking
12. Retention
13. Deleting your account
14. Your rights
15. Security
16. Children
17. Changes
18. Contact

1. Who we are

ForecastsPro is operated by Hypelust Offshore S.A.L., Commercial Register No. 332124, Maarad Street, Beirut 1300000, Lebanon ("we", "us"). We are the controller of the personal data described in this policy. You can reach us at support@forecastspro.com.

Representative in the EU and the UK (not yet appointed): we are established outside the European Union and the United Kingdom. We will name our representative in the EU (GDPR Article 27) and in the UK (UK GDPR Article 27) here once they are appointed. Until then, please contact us directly at support@forecastspro.com.

2. Summary

- We collect only what we need to run your account, your trading assistant and your subscription.
- We never hold your funds. Your API keys are encrypted at rest and never written to logs.
- We ask for your country of residence, to comply with sanctions and local rules. We never work it out from your IP address.
- You can download a copy of your data from the app at any time.
- We do not sell your personal data, do not use it for advertising, and do not use it to train AI models.
- This website sets no cookies of its own and loads no analytics or trackers. The app and the live demo each use one strictly necessary session cookie.
- Our launch news & updates list is opt-in twice over: we email you only after you confirm your address, and every email has a one-click unsubscribe.

- Deleting your account deletes the data tied to it, including your security log. The only exception: a record of each payment you made, without your email address, which tax and accounting law requires us to keep. 0xProcessing keeps its own record of each payment.

3. Data we collect

Category	What it includes
Account data	Email address; password stored only as a salted Argon2id hash (we never store or see your password in plain text); account role; the dates you signed up, verified your email, accepted the Terms and acknowledged the Risk Disclosure; the date your access runs until; whether the account is disabled; and, if we created your account and invited you by email, when we invited you, what access we gave you and any internal note our support wrote about the invitation.
Country of residence	The country you live in, as you tell us at checkout or when the app asks, and when you told us. If you live in Ukraine, also your confirmation that you are not located in, or a resident of, the non-government-controlled areas of Ukraine (Crimea, Donetsk, Luhansk, Kherson and Zaporizhzhia regions). If you ask us to change it, the document you send us to show where you live (see below). We do not work out where you are from your IP address. If a sign-up is refused because of the country chosen, we record that country, the time and the IP address, without an email address.
API keys	Keys you connect for your exchange, your AI provider (Anthropic or OpenAI) and optional data sources (for example CryptoPanic, X or Reddit). Stored encrypted (see section 4).
Strategy settings	Budget, risk level, time horizon, watchlist, stop-loss / take-profit settings, analysis interval, chosen AI provider, model and effort, scheduler on or off, and trading mode.
Real-money limits	Only if you switch Real money on: your maximum amount and loss lock, the version of the real-money disclaimer you accepted with the time and the IP address you accepted it from, when your loss count started, when your loss lock was reached (with the loss at that moment) and the emails we sent you about it, and when our support switched your trading off.
Trading journal	For each analysis cycle: the market data used (technical indicators for your watchlist) and the AI's market summary, the AI's proposed decisions and reasoning, the risk gate's verdict and the resulting orders (symbol, side, quantity, price, value, exchange order ID, exchange account ID, status and errors). In Manual mode, also each buy or sell shown to you (its status, quantity, reference price, stop-loss and take-profit levels, and whether its stop-loss or take-profit was reached first, worked out from public prices) and each trade you confirm, with the quantity and price you enter. The AI token usage and estimated cost of a run you start are shown to you in the app and not stored.
Exchange account data	Balances and open orders read from your exchange through your keys, to show them to you and to size and protect orders. Read when needed; not kept as a separate copy beyond the journal.
Payment records	See section 5: your orders, their status, the coin you chose and what 0xProcessing reports to us about each payment, and, if you came to the checkout through an affiliate's link or typed an affiliate's code there, that affiliate's referral code.
Session and security data	Session identifiers (stored only as hashes), session start, expiry and last-seen times, IP address and browser user agent; a security log of events such as sign-ins, failed sign-ins, password changes, key changes (which fields changed, never the keys) and trading-mode changes, with the IP address.
Email list	Only if you join our launch news & updates list: your email address, when you signed up, confirmed and unsubscribed, and where you signed up (for example this website's form). See section 6.

Category	What it includes
Email	The emails we send you (email verification, password reset, payment receipts, access reminders, a notice when autopilot cannot run (on Telegram instead, if you connected it), one note if an order you started was not paid and, if you use Real money, loss-lock and trading notices) and any messages you send us. One-time links in our emails are stored only as hashes and expire.
Telegram alerts	Only if you connect Telegram alerts in Settings: your Telegram chat ID, which we use to send you the alerts, and the time you connected. We store nothing else Telegram sends us (such as your Telegram name) and not the alerts themselves.
Technical data	Our application logs one line per request: the method, the path without its query string, the status code and the time taken (never IP addresses, cookies, headers or request bodies). Our hosting and network providers process connection data (such as IP address and user agent) to deliver and protect the Service.

We do not ask for your name, postal address, date of birth, government ID or payment card details to create or use your account. There are two exceptions, both started by you. If you withdraw from the contract (Terms section 14.3), we process what you send us for it (for example your name and address on the model withdrawal form, and the wallet address for your refund) only to handle the withdrawal.

If you ask us to change the country of residence on your account (Terms section 3), we may ask you for a document showing where you now live, such as a recent utility bill or bank statement. You may cover everything on it except your name, your address and the document's date, and we do not need a government ID. We use the document only to decide on the change, to comply with sanctions and other legal requirements. We keep a note of our decision and of the kind of document we saw in your security log, and delete the document itself, with the email it came with, within 30 days of our decision.

Affiliate program. If you apply to our affiliate program (on our Affiliates page), we collect your name, your email address, the link where you will share ForecastsPro, the region where most of your audience is (so that we know which advertising rules apply), the USDT network and wallet address for your payouts (when you give them, then or later), your optional message, and the version of the affiliate terms you accepted, with the time. Our server also looks at the IP address an application comes from (rate limiting, and the bot check when it is on); it is not kept with the application. We email each application to our own inbox to review it, and we email you our decision and, once you are approved, every sale made through your link or code. If we approve you, we also keep your referral code, a hash of your private stats link (never the link itself), whether your link is active or paused, your commission rate, the sales made through your link or code (each with its order reference, date, amount paid and your commission) and the payouts we sent you (with their date and the transaction hash or a note). Your stats page shows you your own figures only, never a customer's name, email address or order. We use these details only to run the program and pay you. The legal basis is the steps you ask us to take before the affiliate terms apply, then the performance of those terms, and our legal obligation to keep payment records. Section 12 says how long we keep them.

4. Your API keys

- Keys are encrypted at rest with authenticated encryption (Fernet: AES-128 in CBC mode with an HMAC-SHA256 integrity check), using a server secret that is kept apart from the database.
- Keys are decrypted only in memory, only when a request on your behalf needs them, and are never displayed back to you in full or written to logs.
- Exchange keys that allow withdrawals are rejected for real-money trading. Please create trade-only keys with only the permissions ForecastsPro needs.
- You can replace or remove your keys in the app at any time (in Settings, or on the billing page if your access has ended) and revoke them at the issuing service at any time.

5. Payments

You pay for ForecastsPro in cryptocurrency through 0xProcessing (operated by 14partners Limited, Seychelles). When you start a payment we create an order and send 0xProcessing your email address, your account ID, the order ID, the price in US dollars and the coin you chose. You then pay on 0xProcessing's hosted payment page.

We keep, for each order: the order ID, the price, the coin, the status and its timestamps, 0xProcessing's payment ID, the version of the Terms you accepted and the consents you gave at checkout (with the time), and the payment notifications 0xProcessing sends us. Those notifications can include the amount received, blockchain transaction hashes and the wallet addresses the payment came from. Payments on a public blockchain are visible to anyone.

If you came to the checkout through an affiliate's link, or typed an affiliate's code there, your order also records that affiliate's referral code, and once you have paid we record the affiliate's commission on your order (the order ID, the date, the amount paid and the commission). A code that is not an active affiliate's is not kept. The affiliate sees only that a sale was made through their link or code, its date and their commission, on their stats page and in an email we send them for each sale (never your name, your email address or your order).

We keep these records while your account exists. When you delete your account, the payment notifications (with their wallet addresses and transaction hashes) are deleted, but for each order that a payment arrived for we keep a record without your email address: the order ID, 0xProcessing's payment ID, the price, the coin, the amount received, the dates and the status, the version of the Terms and the consents you gave at checkout (with the time), any withdrawal or refund, and the affiliate commission on the order, if there was one. These are the payment records that the law requires us to keep, as sales records and to answer a withdrawal or refund claim (GDPR Art. 17(3)(b) and (e)), and we delete them 10 years after the payment. 0xProcessing keeps its own record of each payment. We never receive your wallet's private keys or seed phrase. 0xProcessing may need to verify identities under anti-money-laundering law and processes that information under its own privacy policy, as an independent controller.

6. Launch news and updates (email list)

You can join our launch news & updates list on this website without creating an account. The list is separate from your ForecastsPro account and from the service emails described in section 3.

- **What we keep:** your email address; when you signed up, confirmed and, if you do, unsubscribed; and where you signed up (the source, for example this website's form). To stop abuse, our server also looks at the IP address a sign-up comes from (rate limiting, and the bot check when it is on); it is not kept on the list.
- **Why:** to send you launch news and updates about ForecastsPro, such as new features and changes to the launch. No market commentary and no trading tips. We never sell or share the list.
- **Legal basis:** your consent, given by double opt-in. After you sign up we send one email asking you to confirm, and we send nothing else until you press its button. Once you unsubscribe, we keep the record that you did on the basis of our legitimate interest in respecting that choice (section 8).
- **Processors:** Resend delivers these emails. If bot protection is on, Cloudflare Turnstile checks the sign-up form (section 9).
- **How long:** until you unsubscribe. We then stop sending you these emails and keep your address only as an unsubscribed record (with where you signed up and the dates), so that it stays off the list. Ask us at support@forecastspro.com and we will erase that record too. If the address is signed up again, we send it a new confirmation email and nothing more unless it is confirmed. An address that is never confirmed is deleted 30 days after the last confirmation email we sent to it.
- **How to unsubscribe:** use the one-click unsubscribe link in any of these emails, or email support@forecastspro.com from that address. Unsubscribing does not affect a ForecastsPro account.

7. How we use your data

- To create and secure your account, verify your email and let you reset your password.
- To run the Service you configure: fetch market data, request AI analysis, apply the risk gate, place and track orders, and show your journal and positions.
- To take payments, activate and extend your access, send receipts and the reminders before your access ends (14 days and 3 days before, and on the day), write to you once if an order you started was not paid, and resolve underpaid, duplicate or disputed payments and withdrawals.
- To protect the Service and our users: rate limiting, fraud and abuse prevention, security monitoring and incident investigation.
- To comply with sanctions and other legal requirements, using your country of residence: to check that we may offer the Service where you live, to restrict an account whose country we cannot serve (trading off; you can still download your data and delete the account), and to decide whether real-money trading can be offered in your country. If your account has no country of residence on file 14 days after we started asking for it (or after the account was created, if later), your scheduled analyses and new trades pause until you tell us, and we email you once about it.
- To send you messages about your account, your subscription and material changes to our terms.
- To send launch news and updates to people who joined our email list and confirmed their address (section 6). We send no other marketing email.
- To run our affiliate program: to review applications and answer them, to count the sales made through each affiliate's link or code, to tell affiliates of each sale, and to pay affiliates their commission (section 3).
- To comply with our legal obligations, and to establish or defend legal claims.

We do not use your data to train AI models, and we do not make decisions about you that produce legal or similarly significant effects based solely on automated processing. Trading decisions made by your assistant are automated on your instructions, within the limits you set.

8. Legal bases (EEA and UK users)

- **Performance of a contract:** your account, the trading assistant, the journal, payments, receipts, reminders and other service emails, and Telegram alerts if you connect them; and, for affiliates, the affiliate program (for an application, the steps you ask us to take before the affiliate terms apply).
- **Consent:** the launch news & updates list (section 6): you give it by confirming your address and withdraw it at any time by unsubscribing.
- **Legitimate interests:** security logs, abuse prevention, keeping the Service reliable, keeping an unsubscribed address off our email list (section 6), and, where no specific law requires it, checking your country of residence so that we do not offer the Service where it may be unlawful, balanced against your rights.
- **Legal obligation:** complying with sanctions and other laws that apply to us (including your country of residence and the record of a refused sign-up), and responses to lawful requests from authorities.

9. Processors and recipients

We share personal data only with service providers that help us run ForecastsPro, under contracts that require them to protect it, and with the third parties you instruct us to connect to.

Recipient	Purpose and data	Where, and the basis for transfers
DigitalOcean	Hosts the server that runs the web application and its database, in Frankfurt, Germany (EU).	EU (Frankfurt). DigitalOcean is a US company: any access from outside the EU relies on the safeguards in its data processing terms.
Cloudflare	DNS, TLS, content delivery and network security for the website and the app, and hosting for this website. If bot protection (Turnstile) is turned on for sign-up, sign-in, this website's email form and the affiliate application form, Cloudflare processes related device and interaction signals.	A global network, including the United States. The safeguards in Cloudflare's data processing terms.
Resend	Delivers our emails (verification, password reset, receipts and access reminders, the launch news & updates list with its confirmation email, and the affiliate program's emails). Receives your email address and the content of those emails.	United States. The safeguards in Resend's data processing terms.
SiteGround	Hosts our support mailbox: receives the emails you send us, with anything you attach, and our replies and notes to you. A copy goes to our Outlook.com mailbox (Microsoft).	United States.
0xProcessing (14partners Limited)	Processes your crypto payment: receives your email address, account ID, order ID, the price and the coin you chose, and sends us the payment status. Independent controller for its own anti-money-laundering checks.	Seychelles. Appropriate safeguards where the law requires them; 0xProcessing's own privacy policy for its checks.
Anthropic	Provides the AI model, if Anthropic is your AI provider (the default). Each analysis request is sent with your own Anthropic API key and contains market data, news headlines and sentiment from the sources you connect, your strategy parameters and your bot-managed positions (in Manual mode, the positions from the trades you confirm). We do not send your email address or password. Anthropic processes this under your own agreement with Anthropic (its commercial terms) and its privacy policy.	Anthropic, PBC (United States); for customers in the European Economic Area, the United Kingdom or Switzerland, Anthropic Ireland, Limited. The transfer basis set out in Anthropic's own terms.
OpenAI	Provides the AI model, if you choose OpenAI as your AI provider in Settings (or save only an OpenAI key). Each analysis request is sent with your own OpenAI API key and contains the same data: market data, news headlines and sentiment from the sources you connect, your strategy parameters and your bot-managed positions (in Manual mode, the positions from the trades you confirm). We do not send your email address or password, and we ask OpenAI not to store the response for later retrieval. OpenAI processes this under your own agreement with OpenAI and its privacy policy.	OpenAI, L.L.C. (United States), or the OpenAI entity your agreement with OpenAI names (for example OpenAI Ireland Ltd for customers in the European Economic Area or Switzerland). The transfer basis set out in OpenAI's own terms.
Your exchange (Binance)	Receives the order and account requests made with your API keys. Your exchange is an independent controller of your exchange account data under its own terms.	The Binance entity that serves your country, under Binance's own terms and privacy notice.
Telegram	Only if you connect Telegram alerts in Settings: receives your Telegram chat ID and the text of each message we send you there (for example the coin, side, amount, price and result of a trade), and delivers it to you as the provider of your Telegram account.	The Telegram company that provides your Telegram account, under Telegram's own terms and privacy policy.

Recipient	Purpose and data	Where, and the basis for transfers
Market-data and news sources	Public market data (Binance's public data service), CoinGecko, the Fear & Greed index, and the optional sources you connect (CryptoPanic, X, Reddit). Requests contain no personal data about you, apart from the credentials you choose to connect for those sources.	Where each source operates, under its own terms.
Authorities and advisers	Where the law requires it, or to protect rights and safety; and our professional advisers, under confidentiality.	Where the law requires.

10. International transfers

Our application and database are hosted in the EU. Some providers process data in other countries (for example Anthropic, OpenAI, Cloudflare and Resend in the United States, and 0xProcessing in the Seychelles), and we, the controller, are outside the EU (section 1). Where the law requires it, we rely on appropriate safeguards for these transfers, such as the European Commission's Standard Contractual Clauses or an adequacy decision, as each provider's terms offer them (section 9). Ask us at support@forecastspro.com for details of the safeguard used for a provider.

11. Cookies and tracking

This marketing website sets no cookies of its own, uses no analytics and loads no trackers or third-party fonts. The one exception to "no third-party scripts" is our two forms, the email form and the affiliate application form: if bot protection is on, they load Cloudflare Turnstile from challenges.cloudflare.com (only once you start using the form) and Turnstile processes device and interaction signals to tell people from bots, under Cloudflare's privacy policy. To show the current price and the founding-member seats left, the pages of this website that show them ask our web application (app.forecastspro.com) for them when they load, and so does the end of the live demo. That request sends no cookie and nothing about you beyond what every web request carries, such as your IP address, which our application does not log (section 3). If you close the notice about the founding seats, your browser remembers that for the rest of the session (one flag in its session storage, never sent to us). The web app sets one strictly necessary cookie, `fp_session`, to keep you signed in. It is HttpOnly, sent only over HTTPS, and expires after 72 hours or when you log out. Because it is strictly necessary, it does not require consent. The live demo (demo.forecastspro.com) sets one strictly necessary cookie, `fp_demo`, to keep your demo session; it ends when you close your browser. The app and the live demo also keep a few items in your browser, such as the tab you last opened and the result of the last analysis you started there; they stay in your browser.

12. Retention

Data	How long we keep it
Account data, settings, encrypted keys, trading journal and security log	As long as your account exists. Deleted when you delete your account.
Real-money limits (only if you switch Real money on)	As long as your account exists. Deleted when you delete your account.

Data	How long we keep it
Country of residence (and, for Ukraine, your confirmation about the non-government-controlled areas of Ukraine)	As long as your account exists, to comply with sanctions and other legal requirements. Deleted when you delete your account; the record of when you declared it, and of any change support made, is part of your security log.
A document you send us to show where you live (only if you ask us to change your country of residence)	Deleted, with the email it came with, within 30 days of our decision on the change. A note of the decision and of the kind of document stays in your security log.
Emails you send us	2 years after our last reply, then deleted.
Failed sign-in records (the email address typed and the IP address)	90 days, then deleted automatically. Deleted earlier if you delete the account for that address.
Refused sign-ups (the country chosen, the time and the IP address; no email address)	90 days, then deleted automatically.
Sessions	Until you log out or they expire (after 72 hours); revoked at once when you change or reset your password or delete your account. Expired sessions are deleted daily.
Telegram chat ID (only if you connect Telegram alerts)	Until you disconnect or your account is deleted. The record that you connected or disconnected, and when, is part of your security log.
Email verification, password-reset and invitation links	Stored only as hashes. Verification links expire after 48 hours, reset links after 1 hour and invitation links after 7 days; expired links are deleted daily.
Payment records (your orders, their status and the payment notifications 0xProcessing sends us)	As long as your account exists. When you delete your account, the notifications and unpaid orders are deleted; for each order a payment arrived for, a record without your email address is kept for 10 years after the payment (section 5), then deleted. 0xProcessing keeps its own record of each payment under its own privacy policy.
Affiliate program (only if you apply to it)	An application we turn down is deleted 180 days after our decision. If we approve it, your application and your affiliate details (section 3) are kept while you are an affiliate and afterwards as long as we need them to settle your commissions; ask us at support@forecastspro.com to delete them once nothing is owed either way. The records of the sales and commissions of your link, and of the payouts we sent you, are payment records: we keep them for 10 years after the sale, as accounting law requires, then delete them.
Launch news & updates list	Until you unsubscribe. After that, the address is kept only as an unsubscribed record, with its dates, so that it stays off the list, until you ask us to erase it (section 6). Addresses never confirmed are deleted 30 days after the last confirmation email we sent to them.
Backups	Backups of the database are made every day and kept for up to 60 days, so data you delete disappears from backups within 60 days.
Deleted-account record	When an account is deleted we keep a single entry recording that an account was deleted and when, without the email address or any IP address.
Hosting and network logs	Kept by our hosting and network providers under their own retention settings.

13. Deleting your account

You can delete your account at any time, after confirming your password: from the Account page in the app while your access is active, or, if your access has ended or you never paid, from the billing page you see after you sign in. You can also email support@forecastspro.com from your account's email address and we will delete it for you. Deleting your account permanently deletes your account, settings, real-money limits, encrypted API keys, trading journal, payment notifications, sessions and security log (including failed sign-in records typed with your email address) and removes your scheduled analyses. The only exception is the record of each payment you made, without your email address (section 5), plus the anonymous deleted-account record described in section 12; 0xProcessing keeps its own record of each payment, and the receipts we emailed you stay in your mailbox. While a payment of yours is still confirming, deletion waits until it is settled (at most 24 hours), so the payment is not lost.

Deleting your ForecastsPro account does not close your exchange or AI provider accounts and does not cancel orders already resting on your exchange. Manage those, and revoke your API keys, directly with those services. Deleting your account does not entitle you to a refund (see the Terms). Our launch news & updates list is separate from your account: to leave it, use the unsubscribe link in any of its emails (section 6).

14. Your rights

Depending on where you live, you may have the right to access your personal data, correct it, delete it, restrict or object to its processing, receive it in a portable format, and withdraw consent (for our email list, with the unsubscribe link in every email). You can download a copy of your account's data yourself at any time: "Download my data" on the Account page in the app (or on the billing page if your access has ended) gives you one file with your account (including your country of residence), your settings (the names of the API keys you stored, never the keys), your trading journal (each decision with the market data and the AI's summary it was based on, and each order), your orders and the payment notifications 0xProcessing sent us about them, the reminder emails and one-time links we sent you (never the links themselves), your sessions, your security log and, once your email address is confirmed, your record on our launch news & updates list. It never contains your API keys or password, and it contains only your own data: on security-log entries our support recorded (for example a refund), the IP address, which is not yours, is left out. For anything else we hold about you, such as emails you sent us, email us. To change the country of residence on your account, or to exercise any other right, email support@forecastspro.com from the address on your account; we will respond within the time the law requires, normally within one month. You also have the right to complain to a data protection authority: in the EU or EEA, the authority in the country where you live or work; in the UK, the Information Commissioner's Office.

15. Security

We protect your data with TLS encryption in transit, Argon2id password hashing, encryption of API keys at rest, hashing of session and email tokens, rate limiting on sign-in, sign-up and password reset, cross-site request protection, strict security headers and a content security policy, and least-privilege access. No system is perfectly secure; if a breach affects your personal data, we will notify you and the authorities as the law requires.

16. Children

ForecastsPro is not intended for anyone under 18, and we do not knowingly collect data from children. If you believe a child has created an account, contact us and we will delete it.

17. Changes to this policy

We will publish any changes on our website and update the effective date. If a change is material, we will tell you by email or in the app before it takes effect.

18. Contact

Hypelust Offshore S.A.L., Commercial Register No. 332124, Maarad Street, Beirut 1300000, Lebanon. Email: support@forecastspro.com.